



## **FIELD SERVICE ENGINEER**

**Tosoh Ltd.**

### **Position:**

In order to reinforce our Service Team at Tosoh Ltd., we are actively looking for a Field Service Engineer.

You will report directly to the Service Manager.

### **Key responsibilities:**

- Provide comprehensive maintenance and service for all of the Tosoh Bioscience instrumentation and appropriate software
- Provide telephone assistance and field visits where and when required throughout the assigned region and when required throughout the UK
- Instrument installations for new accounts, upgrades, demonstrations, evaluations and basic operator training
- Preventive maintenance visits and breakdown coverage
- Ensure latest modifications and mandatory updates are carried out
- Man the hotline on a rotational basis
- Complete and maintain all administration and documentation in allotted time, to ensure smooth data processing
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### **Profile:**

- Excellent English speaking skill is essential
- Life Science degree or equivalent preferably in biology, chemistry and / or Engineering degree or equivalent in experience.
- 4 years of engineering experience
- Excellent Computing and telephone skills
- Technical ability and experience in fault diagnosis
- Full clean driving license
- Customer relation's skills with emphasis on customer satisfaction
- Self starter and self motivated.
- Sound expert knowledge of the Company's products (reagents and systems).
- Sound ability to use the instruments and show how they are used.
- Willingness to travel extensively within the UK

**Offer:**

- A challenging job in an international environment
- An attractive salary with fringe benefits in line with your experience
- If you are interested in this position, please send your cv to [career.tbn@tosoh.com](mailto:career.tbn@tosoh.com) at the attention of Caroline Deheyder with reference to Field Service Engineer UK.