



FIELD SERVICE ENGINEER

Tosoh Europe N.V.

Position:

In order to reinforce our German Service Team, we are actively looking for a further Field Service Engineer for our service area "Lower Saxonia / Bremen / East Northrhine-Westfalia".

You will report directly to the Service Manager, Field Service Engineering.

Key responsibilities:

- Provide comprehensive maintenance and service for all of the Tosoh Bioscience instrumentation and appropriate software
- Instrument installations for new accounts, upgrades, demonstrations, evaluations and basic operator training
- Plan, organize and carry out preventive maintenance visits and breakdown coverage
- Ensure latest modifications and mandatory updates are carried out
- Man the hotline on a rotational basis
- Complete and maintain all administration and documentation in allotted time, to ensure smooth data processing

Profile:

- Medical Device Technician degree or equivalent in experience.
- Preferably 2-4 years of engineering experience
- Advanced Computing and telephone skills
- Technical ability and experience in fault diagnosis
- Customer relation's skills with emphasis on customer satisfaction
- Self starter and self motivated.
- Sound ability to use the instruments and show how they are used.
- Willingness to travel extensively

Offer:

- A challenging job in an international environment
- An attractive salary with fringe benefits in line with your experience
- If you are interested in this position, please send your cv to career.tbn@tosoh.com with reference to Field Service Engineer Germany